

Privacy Policy

The Privacy Policy below governs customer any information you provide on this site.

In order for Reach Community services (“Reach”) to except donations and to reduce the risk of fraud, (“Reach” or “we”) must ask you to provide us information about yourself and your credit card and/or bank account. This Privacy Policy describes the information we collect and how we use that information. Reach takes the privacy of your personal information very seriously and will use your information only in accordance with the terms of this Privacy Policy. We will not sell or rent your personally identifiable information or a list of our customers to third parties. This Privacy Policy applies to all services that are offered directly by Reach and does not apply to services offered by other entities.

Information We Collect

In the process of making a donation to Reach you will be asked for personal information, such as your name, address, phone number, and e-mail address. In order to process transactions through Reach, you must provide credit card or bank account information.

Transaction Information

When you complete a transaction with Reach, we ask you to provide information related to each transaction, including the amount of the transaction, a description of the item(s) your name, address, phone number, email address, and account information. We retain this information for each of your transactions through Reach. We also collect the IP address of the computer or device you use when completing the transaction in order to help detect possible instances of unauthorized transactions

If you have questions or concerns regarding this Privacy Policy, you should contact Reach by e-mail at privacy@reach.com.

REFUND POLICY

Since ReachCommunityServices.com is only accepting donations and no tangible goods are being provided; we do not issue refunds once the transaction is accomplished. As a donor you are responsible for understanding this upon making a donation at our site.

EXCEPTIONAL CIRCUMSTANCES

However, we realize that exceptional circumstance can take place with regard to making a donation on our site. Therefore, we DO honor requests for a refund for the following reason. A technical problem occurs where a donation may have inadvertently been submitted twice for the same amount. You must notify us as soon as the problem occurs on within 3 days of its occurrence.

refund@reachcommunityservices.com